



Respiratory Wellness Centre

RESPIRATORY CARE GROUP

TRI REGIONAL COMMUNITY RESPIRATORY PROGRAM

Eligibility, Access and Operation

ELIGIBILITY CRITERIA

The Tri Regional Community Respiratory Program (TRES Program) provides all clients, within the Assiniboine and Brandon RHA, with respiratory equipment and supplies. This program is provided by the Assiniboine and Brandon RHA's, in partnership with RANA Respiratory Care Group.

Non-eligible Clients

- Those living in PCH facilities, hospitals or reserves.
- Those living outside the Assiniboine and Brandon RHA area.
- Those living out of province
(even if their physician practices in the Assiniboine and Brandon RHA).

EQUIPMENT AND SUPPLIES PROVIDED

The equipment and supplies, used to provide respiratory therapy in the TRES program, are provided by RANA Respiratory Care Group. Refer to the RANA form titled "TRES Program | Equipment and Supplies Order Information", for a complete list of equipment and supplies including order codes and RHA pricing.

PROGRAM COSTS

The rental charges for equipment and supply costs are the responsibility of the RHA's.

- Rental charges for equipment only apply when equipment is in the client's home at the end of the month. Supplies are charged on a per unit basis.
- A handling charge is applied to each supply order, whether the order is mailed or delivered. RANA will ensure each client has a sufficient quantity of supplies in order to minimize handling charges.

EQUIPMENT ORDER PROCESS

Orders can be initiated by:

- Public Health and/or Home Care offices
- Any health care professional and physician within the region
- Hospitals

The RHA must fax the completed "Respiratory Equipment Order Authorization" form to the RANA office at **1-204-822-3852**.

DELIVERY PROCESS

RANA will deliver the equipment and supplies, by courier or mail, to the client within 72 hours of receiving the Order Authorization form.

Training videos and instructions accompany the equipment order. If a RANA professional is scheduled to provide a home visit, equipment education will also be provided at that time.

COMPRESSOR LOANER PROGRAM

This program was developed to expedite the provision of equipment to eligible clients being discharged from the hospital.

- All hospitals in the Assiniboine and Brandon RHA have purchased at least one compressor that will be provided to the client "on loan" until they receive the compressor ordered from the TRES program.
- All hospital loaner compressors have a yellow/black label; RANA's TRES program compressors have a white/blue label.
- After the compressor's warranty period, the RHA's are responsible for all repairs and/or replacement of their loaner compressors.
- RANA will stock the facilities with supplies for their loaner equipment. These supplies are for eligible program clients only. The facilities are not charged rent for these supplies.

CLIENTS WITH MDA EQUIPMENT

Clients moving into the Assiniboine and Brandon RHA may have MDA equipment. It is the responsibility of Home Care to notify RANA in order to facilitate the return of the MDA equipment and to prevent billing to the RHA. If RANA is aware of any MDA equipment, they will contact Home Care and initiate the exchange process. For clients using the MDA equipment, it will be returned to RANA and replaced with new equipment.

CLIENT FOLLOW-UP

RANA will provide the following:

Phone follow-up every 6 months to determine the following:

- Is the equipment being used, working properly or needs to be returned
- If the client needs additional or alternate supplies
- The client's progress on therapy

Mailout will be utilized if phone contact is unsuccessful to determine / communicate the following:

- Alternate contact information
- If client has moved
- If contact phone number has changed
- Education on TRES servicing

EQUIPMENT REMOVAL PROCESS

- When the client completes treatment, or the equipment is no longer required, the client must contact RANA for instruction on where to return the equipment or to arrange for equipment pick-up.
- If the client returns the equipment to one of the facilities within the RHA's or Home Care, the RHA must fax the completed "Respiratory Equipment Removal Authorization" form to the RANA office at **1-204-822-3852**.

CLIENTS MOVING OUTSIDE THE RHA

The client must:

- Notify RANA when moving outside of the Assiniboine and Brandon RHA, since they are no longer be eligible for the TRES program. This ensures the accuracy of billing to the RHA's.
- Return their TRES program equipment to RANA.
- Contact their new RHA to obtain the equipment or contact Home Care to make these arrangements.